



Position Title: Field Technician	Immediate Supervisor Title: Strategic Technical Support Manager- Military
Department: Technical Support	Location: Stanardsville, VA Remote for West Coast area (Las Vegas, Nevada or San Diego CA)
FLSA Status: <input type="checkbox"/> Exempt <input checked="" type="checkbox"/> Non-Exempt	Grade: 12

Brief Summary of Position Purpose:

On May 19, 2017 Bacharach announced the acquisition of Parasense, making Bacharach a global leader in design, manufacture and service of HVAC-R instrumentation, from refrigerant and energy monitoring instruments and data analytics to combustion and emissions analyzers. Bacharach products make heating, ventilation, air-conditioning and refrigeration (HVAC-R) industries safer, cleaner, and more energy efficient. Operating since 1909, Bacharach leads through Pioneering Solutions for combustion analysis and refrigerant gas leak detection and monitoring.

The Field Technician position role is to provide technical and product service, support and be the onsite representative of Parasense in a commercial, government, construction site, or shipyard and military environment.

Essential Functions:

- Review construction blueprints and work with Customers, Architects and Installers to ensure Parasense systems are installed properly.
- Perform on-site Technical Services, covering equipment troubleshooting, diagnosing issues with product installations, repair and commissioning.
- Provide support in training third party users, customers and associate employees in the installation, use and maintenance of equipment and associated software.
- Professionally communicate project and service work status with Customer's Project Managers, Port Engineers, Contractors and Consultants as directed, ensuring visibility and benefits of Parasense technical support.
- Provide support and assistance with technical or sales related projects, customer inquiries and general project management.
- Complete and submit accurate job specific project administrative information in a timely fashion, including support of field service records, associated corporate documents, and mileage and hourly work records for billing and invoice purposes.

- Other duties as assigned

Education/Training/Certifications:

- Electronic Technician or Electrician diploma/certification (Directly related experience may be substituted on a year for year basis).
- Valid Driver's License
- Valid Passport

Experience:

- Minimum of 3 years mechanical, electrical or electronic experience
- Minimum 1-year field experience as a service technician
- HVAC/R experience a plus
- Experience with Military Service a plus

Required Skill Sets: (e.g., computer skills, communications, math, etc.)

- Technical aptitude, electronics troubleshooting ability
- Proficient use of Microsoft Office Suite
- Familiar with FTP, IP protocols, Putty, HyperTerminal, serial communications and micro-controllers
- Effective communications skills, both verbal and written
- Ability to work independently to diagnose and solve problems.

Physical Demands: (e.g., lifting, travel, etc.)

- Extensive Travel in US and International locations 80%-90%
- Position requires, concentration, accuracy and focused mental effort, with the ability to present a calm and professional demeanor
- Occasional exposure to; heat/cold, noise, dust, dirt and fumes
- Occasionally lift, carry, push and pull up to 50lbs
- Regularly sit, stand, walk, bend, talk, hear and see, use hands and fingers, handle or feel objects, climb stairs and ladders

Pursuant to the Americans with Disabilities Act (ADA), reasonable accommodations may be made to enable qualified individuals to perform the essential functions of this job.

AA/EEO/M/F/D/V